

Office in a Box

APPLICATION FORM



Telekom Malaysia Berhad [128740-P]

SECTION 1A : TYPE OF APPLICATION - TM BUSINESSLINE

Type of Application *[Please tick ✓ in the appropriate box]* New Additional Number of TM Businessline Service

a) If additional TM Businessline, please state existing telephone number. Telephone No. 1: [] - []

b) TM Businessline to be registered with Voice Plan RM78/month *[if applicable]*. Telephone No. 1: [] - []

2: [] - []

c) Charges to be included in existing TM Businessline bill *[for existing Customer only]*. Yes No

Other Facilities

International Call 600 Infoline Autopay Others _____

Include in White Pages / Directory 103 listing Yes

Enhanced Facilities

Caller Line Identification Call Transfer Call Transfer On Busy Call Transfer On No reply Credit Limit _____ Reminder Call

Speed Dialing SMS Call Waiting Usage Alert (RM50-RM600 in RM50 block)

Voicemail *[This service is included automatically, please tick ✓ to unsubscribe]* Others _____

SECTION 1B : TYPE OF APPLICATION - OFFICE IN A BOX

Type of Application New Upgrade

Current Promotion Packages

[Please specify]: _____

Features

Office in a Box (RM198)

- Business Broadband SOHO ADSL 1Mbps
- RM88 worth of call value
- FREE cordless phone
- 1 Streamyx ZONE ID
- FREE wireless modem with lifetime warranty
- FREE Businessline monthly rental
- Custom email address
- 1GB e-storage

Add On

- BBphone at RM15/month**
- BBphone to BBphone : FREE
 - BBphone to Fixed line : 10sen/min
 - BBphone to Mobile : 15sen/min
- mybizpoint at RM37.50/month**
- A web portal that offers quick and easy solution for SME communication and e-commerce needs.
- Voice Plan at RM78/month (additional line)**
- RM88 worth of call value at normal rates
 - Beyond rate :
Fixed line to Fixed line : 10sen/min
Fixed line to Mobile : 15sen/min
 - FREE monthly rental
 - FREE cordless phone

Type of Installation Self-installation Installer

Required installation date *[within 8 days from application date]* []

For upgrade or downgrade, please state existing Business Broadband Login ID []



Important Acknowledgement

- Minimum subscription period for this package is twenty four (24) months ("Minimum Subscription Period").
- Other services such as Voice Plan, Custom Email Address and BBphone will be registered only when the Business Broadband is activated.
- In the event the Customer terminates this package, the Customer is liable to pay a termination fee of RM700.

Terms & Conditions

Business Broadband

- The Business Broadband Service is subject to availability and technical testing.
- The Customer is responsible for internal wiring, NIC card and networking at its own cost.
- For account activated on every 29th, 30th or 31st, the current charges for the month will be prorated.
- The speed of the service is provided on a "best effort" basis.
- The first bill received will include the following fees:
- RM75 for activation; and
- RM88 for installation (if applicable).
- First and second month advanced subscription fee - RM10 for stamp duty fee.
- All internet charges will be included in one single bill 'Bil Telefon & Multimedia', (inclusive of telephone charges, Business Broadband charges and others).

- The Customer is NOT ALLOWED to change the telephone number (connecting to Business Broadband) before installation of service.
- For Office in a Box self installed :
- Auto account activation is seven (7) days from the date of registration for self collection and ten (10) days for courier delivery.
- RM88 installation fee is applicable only if installation assistance is required.
- For account activation, SMS to STXACTV <space> Login ID and send to 33535 three (3) days after registration. Each reply message from TM will be charged RM0.30 to the Customer's mobile phone postpaid account or deducted from their prepaid balance. Telco SMS charges for each message sent are charged separately.
- The mobile number used must match the mobile number written in the registration form. Customer may use another mobile number if a personal one is not available.

Voice Plan

- Upon acceptance or approval of this application/subscription, the Voice Plan will take effect on the next billing period.
- The Voice Plan shall be registered under Service level.
- Upon subscription to the Office in a Box, any existing call plan will be replaced with the Voice Plan associated with this Office in a Box package. This package is applicable for business Customer only.
- The Voice Plan is only compatible with IDD call plans.
- Prior to subscription to this package, the Customer shall first terminate the existing call plan and be liable to the terms and conditions of the existing call plan.

Custom Email Address

- Preferred domain name is subject to availability.
- No upgrade and downgrade is allowed.

BBphone

- In the event the Customer terminates this Package before the Minimum Subscription Period, the Customer shall be liable to pay the rental for the unused portion of the BBphone service(s) for the remaining period of the Minimum Subscription Period.
- The Customer shall not use the BBphone service(s) in any manner which in the opinion of TM may adversely affect the BBphone service(s) of other customers or the efficiency or security of BBphone service(s) as a whole.

Please ask our Sales Representative to explain on the Important Acknowledgement before signing in the box. I have read, understand and accept the Important Acknowledgement.

SECTION 2 : CUSTOMER INFORMATION

Organisation Type MNC GOVT SMI NGO Others

Name of Organisation *[As per ROC]* _____

Registration No. _____

[Please enclose a copy of Company Registration Certificate]

Name of Business Owner _____

Contact No. [] - []

Installation Address _____

City _____ **Postcode** [] **State** _____

Tel. No. *[Where Business Broadband is to be connected]* _____

Type of Industry:

<input type="checkbox"/> Manufacturing	<input type="checkbox"/> Agriculture & Plantation	<input type="checkbox"/> Banking, Finance, Securities & Insurance
<input type="checkbox"/> Information Technology & Computer	<input type="checkbox"/> Communication	<input type="checkbox"/> Media <input type="checkbox"/> Health Products & Services
<input type="checkbox"/> Energy	<input type="checkbox"/> Properties & Construction	<input type="checkbox"/> Education <input type="checkbox"/> Utilities
<input type="checkbox"/> Other Service Provider	<input type="checkbox"/> Services: Profit Organisation	<input type="checkbox"/> Services: Non-profit Organisation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Carrier, Alliances & Partners	<input type="checkbox"/> Logistics <input type="checkbox"/> Others (Please state _____)

Annual Turnover < RM200k RM200k - RM1million RM1million - RM5million RM5million - RM10million RM10million - RM25million >RM25million

No. of Employees < 5 5 - 19 20 - 50 51 - 150 > 150

No. of Branches 0 1 2 - 3 4 - 5 6 - 10 > 10

Do you subscribe to other telecommunication products other than TM? Yes No

If Yes, please specify Maxis Digi Jaring Redtone PacketOne Time U Mobile iZZiNet Others

TM's Copy

Applicant Name *[Authorised Officer]* _____

Designation _____

NRIC of Applicant _____

[Malaysian Citizen - Please enclose a copy of NRIC]

Passport No. _____

[Non-Malaysian Citizen - Please enclose a copy of Passport]

Date of Birth []

Gender Male Female

Office Tel. No. _____

Office Fax No. _____

Mobile No. _____

Preferred Email Address _____

[Other than @streamyx.com]

Preferred access login ID *[Minimum 3 characters, maximum 8 characters]* 1: [] 2: [] 3: []

**This login ID will be used for Business Broadband and Streamyx ZONE.*

Preferred email login ID *[Minimum 3 characters, maximum 8 characters]* 1st Email 1: [] 2: [] 3: []

[xxx@streamyx.com] 2nd Email 1: [] 2: [] 3: []

3rd Email 1: [] 2: [] 3: []

Domain Name

Preferred Domain name: www [] www [] www []

[Domain name only for .com.my and .com]

Since official registration is processed by independent Domain Register, your submission of this form is no way guarantees that the domain name you submit for registration is available or will be secured in your name. However please write three options based on your priority and we will email you if the required domain name is not available.

BBphone *[if applicable for Add On service]*

Administrator ID 1: [] 2: [] 3: []

Administrator Password 1: [] 2: [] 3: []

015 48xxxxxx password 1: [] 2: [] 3: []

015 48xxxxxx password 1: [] 2: [] 3: []

[Minimum 3 characters, maximum 8 characters]

Technical Contact

Name _____

Tel. No. _____ **Email** _____

SECTION 3 : INVOICING AND BILLING INFORMATION

Billing Name _____

State _____ **Country** _____

Billing Address _____

Contact Person's Email Address _____

City _____ **Postcode** []

Yes No

SECTION 4 : ACKNOWLEDGEMENT

I/We have read, understand and agree to accept and be bound by the Terms and Conditions which accompany the usage of Office in a Box service. These Terms and Conditions may be subjected to change by Telekom Malaysia Berhad, and I/We will be notified in a manner as Telekom Malaysia Berhad deems appropriate. I/We confirm that the information given herein by me/us is true and correct.

Signature of Applicant

Date

Official Stamp

RM10 Duty Stamp

Upon receipt of this application, Telekom Malaysia Berhad reserves the right to verify any information provided by you and reserves the right to decline any application without giving any reason thereof and is not obligated to respond to any request for any unsuccessful application. Kindly attach a copy of NRIC / Passport / ROC.

SECTION 5 : FOR TM USE ONLY

MSC PG Checklist PG RSGM and PSGM RSGN

PG Tagging Checklist RSGM and PSGM RSGN

Business Rules:

- MSC Status Company - certificate proof
- Resides in Cybercities / Cybercenters.
- For data only: Both legs (A&B) MUST reside in Cybercities / Cybercenters.

If all rules have been fulfilled, tick at 'PG - Yes', 'RSGM' and 'PSGN'.
If not, tick at 'PG - No' and 'RSGN' (RSGN - not entitled for PG benefits)

Type of service Permanent Temporary *[Reason]* _____

Account Executive Name _____

Mobile No. _____

Approval for Temporary account Name _____

Designation _____

Signature

Date

SECTION 6 : FOR AGENT USE ONLY

Resellers ID

Agents ID

Resellers Name

Service Activation Date

Date

Official Stamp